

POSITION DESCRIPTION

OUR VISION

A world leader in delivering major venues, sport, entertainment and events.

OUR PURPOSE

To provide amazing experiences and opportunities through world class venues, enriching and connecting Queensland communities.

POSITION	Assistant Facilities Manager
POSITION NUMBER	NG018
LOCATION	Queensland Country Bank Stadium
REPORTS TO	Facilities Manager
EMPLOYMENT TYPE	Permenant, Full Time
CLASSIFICATION LEVEL	Staff Certified Agreement, AO5 Level 1
CONTACT INFORMATION	Cameron Jones - General Manager, Queensland Country Bank Stadium Phone: (07) 4722 7700 Email: Cameron.jones@queenslandcountrybankstadium.com.au
VACANCY REFERENCE #	SQ12.26
CLOSING DATE	Tuesday, 17 February 2026

THE POSITION

The Assistant Facilities Manager plays a crucial role in delivering exceptional services to Queensland Country Bank Stadium. Their primary responsibility is overseeing the comprehensive maintenance programs, including planned preventive, and unplanned maintenance, while also implementing and managing an efficient asset management system for the venue. The position is also responsible for the catering equipment in accordance with relevant safety legislation and SQ's policies and procedures.

The position sites within the Facilities department reporting to the Facilities Manager. The position has no direct reports but does supervise contractors onsite and works closely with internal and external stakeholders including venue hirers.

WORK ENVIRONMENT

The Facilities Department at Queensland Country Bank Stadium is responsible for managing the delivery of capital and maintenance programs at an operational level to ensure the venue remains a world-class facility. This includes providing support to venue management in the development, procurement, and delivery of capital projects, maintenance works programs, and related initiatives. The department oversees the day-to-day operation and upkeep of building management systems and equipment, ensuring all systems function efficiently and align with safety and compliance standards.

With a focus on operational excellence and long-term asset sustainability, the Facilities Department ensures the stadium's infrastructure is maintained to the highest standards. By managing preventative and reactive maintenance, optimising building systems, and supporting the implementation of capital improvement projects, the department plays a critical role in enhancing the stadium's functionality, efficiency, and lifespan. Through its efforts, the Facilities Department ensures a safe, reliable, and well-maintained venue for all stakeholders.





ORGANISATIONAL ENVIRONMENT

SQ manages, operate and promotes the use of the State's major sports, recreation and leisure facilities.

<https://www.stadiums.qld.gov.au/>

KEY ACCOUNTABILITIES

- Deliver scheduled and reactive maintenance and repair activities at the venue as well as manage the catering equipment and infrastructure program effectively to ensure deadlines are met and work is of a high quality
- Coordinate the calendar of maintenance activities to anticipate and identify issues and potential problems and work through them with staff, tenants, contractors and external stakeholders.
- Assist the Facilities Manager in the development of the facilities maintenance and capital budgets programs.
- Day to day responsibility for the management of resourcing/works for scheduled and reactive maintenance within the approved budget.
- Review invoices and costs associated with condition based, preventative and unplanned maintenance programs to ensure expenses are verified, appropriately allocated and within budget, in accordance with SQ's financial delegations.
- Resolve issues that arise from procurement, engagement and service delivery of maintenance contractors.
- Provide quality and timely administrative support to the facilities manager including preparing reports, tenders, scope of works, offer analysis documentation and general correspondence, reviewing the updating policies and procedures, and records management.
- Administration and maintenance of the TechnologyOne Asset Management System (AMS) for the venue, including the management of work orders, maintenance schedules, processing project completions and the asset register.
- Manage and coordinate scheduled preventative maintenance, liaising with contractors on defects and issues arising from service, actioning repair works in a timely manner and filing service reports appropriately
- Build and maintain strong working relationships with internal and external clients and stakeholders to ensure effective facilities management.
- Ensure all work is undertaken in accordance with SQ's policies and procedures, particularly in the areas of workplace health and safety, security management, equal employment opportunity, workplace harassment, bullying and discrimination.

MANDATORY QUALIFICATIONS AND/OR EXPERIENCE

- A minimum of 5 years' experience in a building maintenance environment.

KNOWLEDGE, SKILLS AND EXPERIENCE

ESSENTIAL

- Relevant tertiary or trade qualifications in a Facilities related discipline; or significant demonstrated industry experience involving building services.
- Sound understanding of building codes, and the technical aspects of building management.



- Experience managing teams from diverse trade backgrounds.
- Demonstrated experience in the management of budgets to achieve cost effective outcomes
- High level computer literacy
- High level written and verbal communication
- High work ethic, commitment to professional presentation, ethical practice and flexibility in the workplace

DESIRABLE

- Experience in the provision of maintenance for large sporting and entertainment facilities.
- Experience using the TechnologyOne Asset Management system (AMS).



OUR VALUES



Enthusiasm and passion

We are an energetic and accountable team who work collaboratively as 'OneSQ', embracing diversity of experience and open communication.



Professional, commercial and accountable

We are passionate and take ownership in delivering commercial results and great experiences for our customers. We strive for and deliver greatness, and celebrate individual and team achievements.



Customer-centric, innovative and agile

We embrace change, encourage innovation and are solutions focussed. We are customer-centric and continuously and flexibly adapt to evolving needs and expectations.



Authentic, transparent and respected

We are authentic and conduct our business with the highest standards of ethics, integrity and responsibility.

ADDITIONAL INFORMATION

- Some out of normal hours work and work on weekends will be required.
- Whilst this position is currently located at the [Choose an item.](#), the successful applicant may be required to work from any of SQ's venues or offices.
- Travel inter/intrastate may require some overnight stays away from the position's location.
- This position description details the minimum skills required to perform the duties of this position. Other duties may be allocated, as required.
- SQ employees are bound by the ethics principles, which are contained in the SQ's Code of Conduct and the terms and conditions of employment are detailed in the Employment Contract and associated legislation. All staff are expected to familiarise themselves with these.
- All managers, supervisors and staff are expected to participate in and positively contribute to the sound corporate governance of SQ. This includes demonstrating a comprehensive appreciation of and commitment to the fundamental principles of corporate governance within which a statutory authority operates.
- Managers and supervisors should lead by example in their understanding of and application to corporate governance activities of SQ, in accordance with appropriate legislative requirements, Board policy and established principles.
- All successful appointees will be responsible and accountable to the extent of "Duty of Care" (Work Health and Safety Act 2011) and required to demonstrate occupational health and safety consciousness, and support and contribute towards risk management initiatives.
- SQ employees are required to adhere to security procedures at all times, support and contribute the effectiveness of protective security measures through security awareness, vigilance and reporting.
- Where a "Working with Children Check" (i.e. Blue Card) is required to be held for this position, the applicant is to provide evidence of either a valid Blue Card or be willing to make application for the card. Volunteers working in any capacity with children or young people, and paid employees who work in regulated employment (i.e. childcare), are required to hold a valid Blue Card before commencing work. For all other positions that require a Blue Card the applicant may commence in the position pending the receipt of a successful check.
- Information submitted by an applicant for this position is subject to the Right to Information Act 2009 and the Information Privacy Act 2009.
- Applications will remain current for a period of 12 months.
- Your application should address your ability to meet the key accountabilities. SQ's "Additional Information for Applicants" will assist you in developing your application.
- Applications should include a current Resume/Curriculum Vitae.



ORGANISATIONAL STRUCTURE

